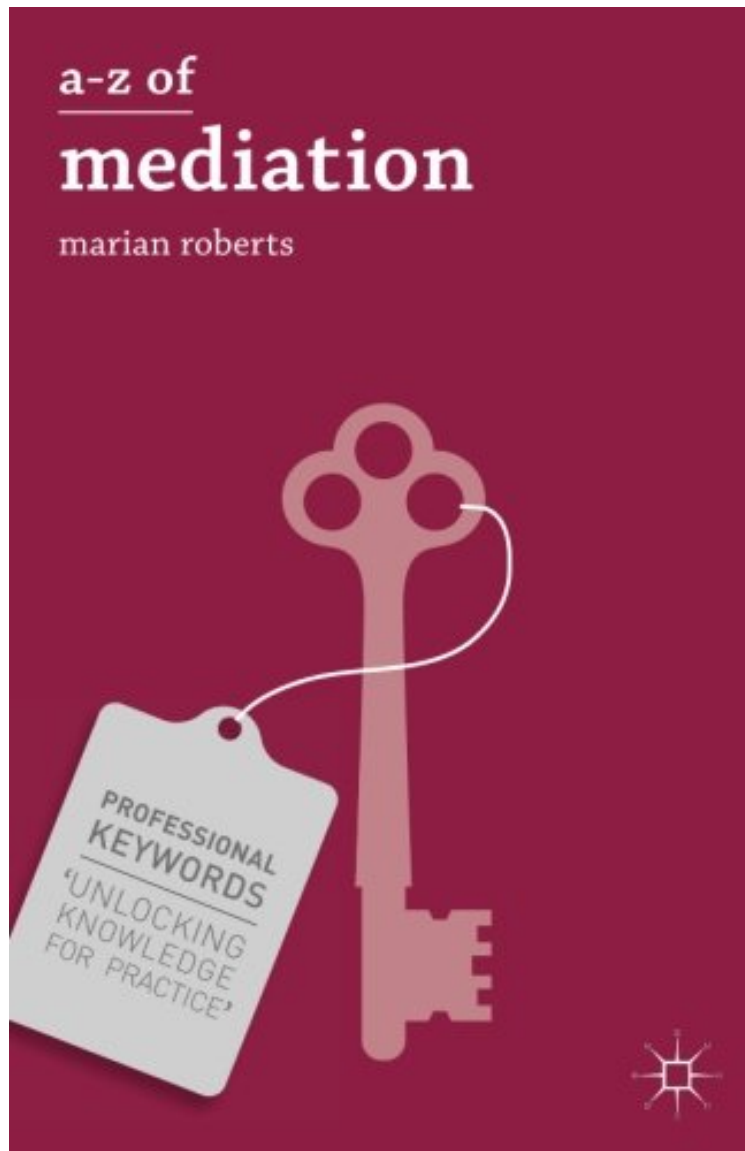


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## A-Z of Mediation (Professional Keywords)

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'This book is of a very high quality and will be an extremely useful resource for all interested in its subject matter. It provides an excellent signpost to the key literature, concepts and definitions associated with mediation.' - Trevor Buck, Professor of Socio-Legal Studies, De Montfort University, UK. 'The book will inspire trust. It appreciates the emerging academic and practical work in the mediation field. It also reflects the context of mediation and its relationship with ADR and other dispute resolution processes.' - Katherine Stylianou, Mediator and Senior Lecturer in Law, London South Bank University, UK. 'This book is eloquently written, clearly cross-referenced and comprehensive. It absolutely does what it says on the cover in providing a concise yet authoritative overview of mediation as a process of dispute resolution...All in all an excellent work which amply demonstrates the old adage that good things come in small packages.' - ed by Lesley Saunders in Family Law 'This book by Marian Roberts is a treasure trove of information about mediation; its history, practice and development in recent years...we are lucky in the mediation community to have this wonderful resource available to us; helping to increase our awareness of where we come from and, I hope, guiding our development into the future.' - ed by Laura Mackey for the College of Mediators This book is of a very high quality and will be an extremely useful resource for all interested in its subject matter. It provides an excellent signpost to the key literature, concepts and definitions associated with mediation.' - Trevor Buck, Professor of Socio-Legal Studies, De Montfort University, UK . 'The book will inspire trust. It appreciates the emerging academic and practical work in the mediation field. It also reflects the context of mediation and its relationship with ADR and other dispute resolution processes.' Katherine Stylianou, Mediator and Senior Lecturer in Law, London South Bank University, UK . 'This book is eloquently written, clearly cross-referenced and comprehensive. It absolutely does what it says on the cover in providing a concise yet authoritative overview of mediation as a process of dispute resolution...All in all an excellent work which amply demonstrates the old adage that good things come in small packages.' - ed by Lesley Saunders in Family Law 'This book by Marian Roberts is a treasure trove of information about mediation; its history, practice and development in recent years...we are lucky in the mediation community to have this wonderful resource available to us; helping to increase our awareness of where we come from and, I hope, guiding our development into the future.' - ed by Laura Mackey for the College of Mediators

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